Table of Contents

List of Tables 4
Survey Participants 16
The Questionnaire 18
Summary of Main Findings 23
  Re-tagging Decisions and Parameters 23
  Spending on RFID 24
  Material Theft Reduction and RFID 25
  Planning and Implementing RFID 26
  RFID and Patron Privacy Issues 28
  Plans for Auto Check Out of Materials 28
Chapter 1: Characteristics of the Sample 31
Chapter 2: Re-tagging Decisions and Parameters 33
Chapter 3: Spending on RFID 39
Chapter 4: Material Theft Reduction and RFID 46
Chapter 5: Use or Planned Use of Particular RFID Vendors 48
Chapter 6: Planning and Implementing RFID 53
Chapter 7: Security Issues 88
Chapter 8: Other Information 90

List of Tables

Table 1.1: Country 31
Table 1.2: Type of Library 31
Table 1.3: Annual Library Budget 31
Table 1.4: Physical Collection Circulation per Year 31
Table 1.5: Library Department in Which Survey Respondent Works 31
Table 1.6: Does your library currently use RFID technology to track library materials? 31
Table 1.7: Does your library currently use RFID technology to track library materials? 31
Table 1.8: Does your library currently use RFID technology to track library materials? Broken out by Country 32
Table 1.9: Does your library currently use RFID technology to track library materials? Broken out by Type of Library 32
Table 1.10: Does your library currently use RFID technology to track library materials? Broken out by Annual Library Budget 32
Table 1.11: Does your library currently use RFID technology to track library materials? Broken Out by Library Department 32

Table 2.1: If your library has not implemented RFID, choose the phrase which best approximates the likelihood that your library will do so in the future. 33
Table 2.2: If your library has not implemented RFID, choose the phrase which best approximates the likelihood that your library will do so in the future. Broken out by Country 33
Table 2.3: If your library has not implemented RFID, choose the phrase which best approximates the likelihood that your library will do so in the future. Broken out by Type of Library 33
Table 2.4: If your library has not implemented RFID, choose the phrase which best approximates the likelihood that your library will do so in the future. Broken out by Annual Library Budget 34
Table 2.5: If your library has not implemented RFID, choose the phrase which best approximates the likelihood that your library will do so in the future. Broken out by Library Department 34
Table 2.6: If the library has already employed RFID, what percentage of your physical material items (books, DVDs, etc) are tracked by RFID? 34
Table 2.7: If the library has already employed RFID, what percentage of your physical material items (books, DVDs, etc) are tracked by RFID? Broken out by Country 34
Table 2.8: If the library has already employed RFID, what percentage of your physical material items (books, DVDs, etc) are tracked by RFID? Broken out by Type of Library 35
Table 2.9: If the library has already employed RFID, what percentage of your physical material items (books, DVDs, etc) are tracked by RFID? Broken out by Annual Library Budget 35

Table 2.10: If the library has already employed RFID, what percentage of your physical material items (books, DVDs, etc) are tracked by RFID? Broken out by Library Department 35

Table 3.1: How much has your library cumulatively spent on RFID readers, wands, conveyors and gate sensors? (IN $ US) 39
Table 3.2: How much has your library cumulatively spent on RFID readers, wands, conveyors and gate sensors? Broken out by Country 39
Table 3.3: How much has your library cumulatively spent on RFID readers, wands, conveyors and gate sensors? Broken out by Type of Library 39
Table 3.4: How much has your library cumulatively spent on RFID readers, wands, conveyors and gate sensors? Broken out by Annual Library Budget 39
Table 3.5: How much has your library cumulatively spent on RFID readers, wands, conveyors and gate sensors? Broken out by Library Department 39
Table 3.6: How much has your library cumulatively spent on RFID readers, wands, conveyors and gate sensors? Broken out by Use of RFID Technology 40
Table 3.7: How much has your library cumulatively spent on RFID tags? 40
Table 3.8: How much has your library cumulatively spent on RFID tags? Broken out by Country 40
Table 3.9: How much has your library cumulatively spent on RFID tags? Broken out by Type of Library 40
Table 3.10: How much has your library cumulatively spent on RFID tags? Broken out by Annual Library Budget 40
Table 3.11: How much has your library cumulatively spent on RFID tags? Broken out by Library Department 41
Table 3.12: How much has your library cumulatively spent on RFID tags? Broken out by Use of RFID Technology 41
Table 3.13: What per piece rate is your library currently paying for individual RFID tags? 41
Table 3.14: What per piece rate is your library currently paying for individual RFID tags? Broken out by Country 41
Table 3.15: What per piece rate is your library currently paying for individual RFID tags? Broken out by Type of Library 41
Table 3.16: What per piece rate is your library currently paying for individual RFID tags? Broken out by Annual Library Budget 42
Table 3.17: What per piece rate is your library currently paying for individual RFID tags? Broken out by Library Department 42
Table 3.18: What per piece rate is your library currently paying for individual RFID tags? Broken out by Use of RFID Technology 42
Table 3.19: If the library already uses RFID technology to track library materials, how much has the library cumulatively spent to implement the technology thus far? 42
Table 3.20: If the library already uses RFID technology to track library materials, how much has the library cumulatively spent to implement the technology thus far? Broken out by Country 42

Table 3.21: If the library already uses RFID technology to track library materials, how much has the library cumulatively spent to implement the technology thus far? Broken out by Type of Library 43
Table 3.22: If the library already uses RFID technology to track library materials, how much has the library cumulatively spent to implement the technology thus far? Broken out by Annual Library Budget 43
Table 3.23: If the library already uses RFID technology to track library materials, how much has the library cumulatively spent to implement the technology thus far? Broken out by Library Department 43
Table 3.24: 43
Table 3.25: Can lenders return books when the library is closed through an RFID enabled mechanism that allows for automatic recording of returns? 43
Table 3.26: Can lenders return books when the library is closed through an RFID enabled mechanism that allows for automatic recording of returns? 44
Table 3.27: Can lenders return books when the library is closed through an RFID enabled mechanism that allows for automatic recording of returns? Broken out by Type of Library 44
Table 3.28: Can lenders return books when the library is closed through an RFID enabled mechanism that allows for automatic recording of returns? Broken out by Annual Library Budget 44
Table 3.29: Can lenders return books when the library is closed through an RFID enabled mechanism that allows for automatic recording of returns? Broken out by Library Department 44
Table 3.30: Can lenders return books when the library is closed through an RFID enabled mechanism that allows for automatic recording of returns? Broken out by Use of RFID Technology 45

Table 4.1: If you have employed RFID, what has been the impact on theft of materials in the library? 46
Table 4.2: If you have employed RFID, what has been the impact on theft of materials in the library? Broken out by Country 46
Table 4.3: If you have employed RFID, what has been the impact on theft of materials in the library? Broken out by Type of Library 46
Table 4.4: If you have employed RFID, what has been the impact on theft of materials in the library? Broken out by Annual Library Budget 46
Table 4.5: If you have employed RFID, what has been the impact on theft of materials in the library? Broken out by Library Department 47
Table 4.6: If you have employed RFID, what has been the impact on theft of materials in the library? Broken out by Use of RFID Technology 47
Table 4.7: If the library has saved or lost money due to theft of materials, approximately how much has the library saved through better theft control due to the implementation of RFID? 47
Table 4.8: If the library has saved or lost money due to theft of materials, approximately how much has the library saved through better theft control due to the implementation of RFID? Broken out by Country 47

Table 4.9: If the library has saved or lost money due to theft of materials, approximately how much has the library saved through better theft control due to the implementation of RFID? Broken out by Use of RFID Technology 47

Table 6.1: Please rate the importance of the cost of RFID tags and new equipment in past or future considerations regarding the re-tagging of your collection with RFID. 53
Table 6.2: Please rate the importance of the cost of RFID tags and new equipment in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Country 53
Table 6.3: Please rate the importance of the cost of RFID tags and new equipment in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Type of Library 53
Table 6.4: Please rate the importance of the cost of RFID tags and new equipment in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Annual Library Budget 53
Table 6.5: Please rate the importance of the cost of RFID tags and new equipment in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Library Department 54
Table 6.6: Please rate the importance of the cost of RFID tags and new equipment in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Use of RFID Technology 54
Table 6.7: Please rate the importance of potential issues of interference of metal, mist, or distance affecting read/write efficiency of RFID in past or future considerations regarding the re-tagging of your collection with RFID. 54
Table 6.8: Please rate the importance of potential issues of interference of metal, mist, or distance affecting read/write efficiency of RFID in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Country..... 54
Table 6.9: Please rate the importance of potential issues of interference of metal, mist, or distance affecting read/write efficiency of RFID in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Type of Library 55
Table 6.10: Please rate the importance of potential issues of interference of metal, mist, or distance affecting read/write efficiency of RFID in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Annual Library Budget 55
Table 6.11: Please rate the importance of potential issues of interference of metal, mist, or distance affecting read/write efficiency of RFID in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Library Department 55
Table 6.12: Please rate the importance of potential issues of interference of metal, mist, or distance affecting read/write efficiency of RFID in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Use of RFID Technology 56

Table 6.13: Please rate the importance of the potential issue of incorrect positioning of the RFID antenna affecting read/write efficiency of RFID in past or future considerations regarding the re-tagging of your collection with RFID. 56
Table 6.14: Please rate the importance of the potential issue of incorrect positioning of the RFID antenna affecting read/write efficiency of RFID in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Country 56
Table 6.15: Please rate the importance of the potential issue of incorrect positioning of the RFID antenna affecting read/write efficiency of RFID in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Type of Library 56
Table 6.16: Please rate the importance of the potential issue of incorrect positioning of the RFID antenna affecting read/write efficiency of RFID in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Annual Library Budget 57
Table 6.17: Please rate the importance of the potential issue of incorrect positioning of the RFID antenna affecting read/write efficiency of RFID in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Library Department 57
Table 6.18: Please rate the importance of the potential issue of incorrect positioning of the RFID antenna affecting read/write efficiency of RFID in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Use of RFID Technology 57
Table 6.19: Please rate the importance of the potential issue of RFID tag proximity with multiple patrons causing interference or erroneous check-out in past or future considerations regarding the re-tagging of your collection with RFID. 58
Table 6.20: Please rate the importance of the potential issue of RFID tag proximity with multiple patrons causing interference or erroneous check-out in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Country 58
Table 6.21: Please rate the importance of the potential issue of RFID tag proximity with multiple patrons causing interference or erroneous check-out in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Type of Library 58
Table 6.22: Please rate the importance of the potential issue of RFID tag proximity with multiple patrons causing interference or erroneous check-out in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Annual Library Budget 58
Table 6.23: Please rate the importance of the potential issue of RFID tag proximity with multiple patrons causing interference or erroneous check-out in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Library Department 59
Table 6.24: Please rate the importance of the potential issue of RFID tag proximity with multiple patrons causing interference or erroneous check-out in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Use of RFID Technology 59

Table 6.25: Please rate the importance of the length of time needed to re-tag the collection with RFID in past or future considerations regarding the re-tagging of your collection with RFID. 59
Table 6.26: Please rate the importance of the Length of time needed to re-tag the collection with RFID in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Country 59
Table 6.27: Please rate the importance of the length of time needed to re-tag the collection with RFID in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Type of Library 60
Table 6.28: Please rate the importance of the length of time needed to re-tag the collection with RFID in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Annual Library Budget 60
Table 6.29: Please rate the importance of the length of time needed to re-tag the collection with RFID in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Library Department 60
Table 6.30: Please rate the importance of the length of time needed to re-tag the collection with RFID in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Use of RFID Technology 60
Table 6.31: Please rate the importance of the amount of staff time needed to re-tag the collection in past or future considerations regarding the re-tagging of your collection with RFID. 61
Table 6.32: Please rate the importance of the amount of staff time needed to re-tag the collection in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Country 61
Table 6.33: Please rate the importance of the amount of staff time needed to re-tag the collection in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Type of Library 61
Table 6.34: Please rate the importance of the amount of staff time needed to re-tag the collection in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Annual Library Budget 61
Table 6.35: Please rate the importance of the amount of staff time needed to re-tag the collection in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Library Department 62
Table 6.36: Please rate the importance of the amount of staff time needed to re-tag the collection in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Use of RFID Technology 62
Table 6.37: Please rate the importance of the amount of student worker time and wages needed to re-tag the collection in past or future considerations regarding the re-tagging of your collection with RFID. 62
Table 6.38: Please rate the importance of the amount of student worker time and wages needed to re-tag the collection in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Country 62
Table 6.39: Please rate the importance of the amount of student worker time and wages needed to re-tag the collection in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Type of Library 63

Table 6.40: Please rate the importance of the amount of student worker time and wages needed to re-tag the collection in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Annual Library Budget....63
Table 6.41: Please rate the importance of the amount of student worker time and wages needed to re-tag the collection in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Library Department.....63
Table 6.42: Please rate the importance of the amount of student worker time and wages needed to re-tag the collection in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Use of RFID Technology 64
Table 6.43: Please rate the importance of the security of the collection during re-tagging, if applicable (changing from one system to another with different tags on existing materials), in past or future considerations regarding the re-tagging of your collection with RFID. 64
Table 6.44: Please rate the importance of the security of the collection during re-tagging, if applicable (changing from one system to another with different tags on existing materials), in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Country.....64
Table 6.45: Please rate the importance of the security of the collection during re-tagging, if applicable (changing from one system to another with different tags on existing materials), in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Type of Library.....64
Table 6.46: Please rate the importance of the security of the collection during re-tagging, if applicable (changing from one system to another with different tags on existing materials), in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Annual Library Budget.....65
Table 6.47: Please rate the importance of the security of the collection during re-tagging, if applicable (changing from one system to another with different tags on existing materials), in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Library Department.....65
Table 6.48: Please rate the importance of the security of the collection during re-tagging, if applicable (changing from one system to another with different tags on existing materials), in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Use of RFID Technology 65
Table 6.49: Please rate the importance of the impact of re-tagging on technical services (collection development for weeding/cataloging for cleanup, etc.) in past or future considerations regarding the re-tagging of your collection with RFID.....66
Table 6.50: Please rate the importance of the impact of re-tagging on technical services (collection development for weeding/cataloging for cleanup, etc.) in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Country.....66
Table 6.51: Please rate the importance of the impact of re-tagging on technical services (collection development for weeding/cataloging for cleanup, etc.) in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Type of Library.....66
Table 6.52: Please rate the importance of the impact of re-tagging on technical services (collection development for weeding/cataloging for cleanup, etc.) in past or

future considerations regarding the re-tagging of your collection with RFID. Broken out by Annual Library Budget 66
Table 6.53: Please rate the importance of the impact of re-tagging on technical services (collection development for weeding/cataloging for cleanup, etc.) in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Library Department 67
Table 6.54: Please rate the importance of the impact of re-tagging on technical services (collection development for weeding/cataloging for cleanup, etc.) in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Use of RFID Technology 67
Table 6.55: Please rate the importance of the estimated value of re-tagging for circulation purposes/collection management as compared to actual project cost and staff project utilization time, etc. in past or future considerations regarding the re-tagging of your collection with RFID. 67
Table 6.56: Please rate the importance of the estimated value of re-tagging for circulation purposes/collection management as compared to actual project cost and staff project utilization time, etc. in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Country 67
Table 6.57: Please rate the importance of the estimated value of re-tagging for circulation purposes/collection management as compared to actual project cost and staff project utilization time, etc. in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Type of Library 68
Table 6.58: Please rate the importance of the estimated value of re-tagging for circulation purposes/collection management as compared to actual project cost and staff project utilization time, etc. in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Annual Library Budget 68
Table 6.59: Please rate the importance of the estimated value of re-tagging for circulation purposes/collection management as compared to actual project cost and staff project utilization time, etc. in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Library Department 68
Table 6.60: Please rate the importance of the estimated value of re-tagging for circulation purposes/collection management as compared to actual project cost and staff project utilization time, etc. in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Use of RFID Technology..... 69
Table 6.61: Please rate the importance of privacy issues in past or future considerations regarding the re-tagging of your collection with RFID. 69
Table 6.62: Please rate the importance of privacy issues in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Country 69
Table 6.63: Please rate the importance of privacy issues in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Type of Library 69
Table 6.64: Please rate the importance of privacy issues in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Annual Library Budget 70

Table 6.65: Please rate the importance of privacy issues in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Library Department 70
Table 6.66: Please rate the importance of privacy issues in past or future considerations regarding the re-tagging of your collection with RFID. Broken out by Use of RFID Technology 70
Table 6.67: Does your library plan to employ or look forward to self-checkout? 74
Table 6.68: Does your library plan to employ or look forward to self-checkout? Broken out by Country 74
Table 6.69: Does your library plan to employ or look forward to self-checkout? Broken out by Type of Library 74
Table 6.70: Does your library plan to employ or look forward to self-checkout? Broken out by Annual Library Budget 74
Table 6.71: Does your library plan to employ or look forward to self-checkout? Broken out by Library Department 74
Table 6.72: Does your library plan to employ or look forward to self-checkout? Broken out by Use of RFID Technology 74
Table 6.73: Does your library plan to employ or look forward to faster checkout at circulation desk? 75
Table 6.74: Does your library plan to employ or look forward to faster checkout at circulation desk? Broken out by Country 75
Table 6.75: Does your library plan to employ or look forward to faster checkout at circulation desk? Broken out by Type of Library 75
Table 6.76: Does your library plan to employ or look forward to faster checkout at circulation desk? Broken out by Annual Library Budget 75
Table 6.77: Does your library plan to employ or look forward to faster checkout at circulation desk? Broken out by Library Department 75
Table 6.78: Does your library plan to employ or look forward to faster checkout at circulation desk? Broken out by Use of RFID Technology 75
Table 6.79: Does your library plan to employ or look forward to inventory control and identifying missing items? 76
Table 6.80: Does your library plan to employ or look forward to inventory control and identifying missing items? Broken out by Country 76
Table 6.81: Does your library plan to employ or look forward to inventory control and identifying missing items? Broken out by Type of Library 76
Table 6.82: Does your library plan to employ or look forward to inventory control and identifying missing items? Broken out by Annual Library Budget 76
Table 6.83: Does your library plan to employ or look forward to inventory control and identifying missing items? Broken out by Library Department 76
Table 6.84: Does your library plan to employ or look forward to inventory control and identifying missing items? Broken out by Use of RFID Technology 76
Table 6.85: Does your library plan to employ or look forward to tracking misshelved items in the collection? 77
Table 6.86: Does your library plan to employ or look forward to tracking misshelved items in the collection? Broken out by Country 77

Table 6.87: Does your library plan to employ or look forward to tracking misshelved items in the collection? Broken out by Type of Library 77
Table 6.88: Does your library plan to employ or look forward to tracking misshelved items in the collection? Broken out by Annual Library Budget 77
Table 6.89: Does your library plan to employ or look forward to tracking misshelved items in the collection? Broken out by Library Department 77
Table 6.90: Does your library plan to employ or look forward to tracking misshelved items in the collection? Broken out by Use of RFID Technology 77
Table 6.91: Does your library plan to employ or look forward to correcting items with incorrect statuses or other item information? 78
Table 6.92: Does your library plan to employ or look forward to correcting items with incorrect statuses or other item information? Broken out by Country 78
Table 6.93: Does your library plan to employ or look forward to correcting items with incorrect statuses or other item information? Broken out by Type of Library 78
Table 6.94: Does your library plan to employ or look forward to correcting items with incorrect statuses or other item information? Broken out by Annual Library Budget 78
Table 6.95: Does your library plan to employ or look forward to correcting items with incorrect statuses or other item information? Broken out by Library Department ... 78
Table 6.96: Does your library plan to employ or look forward to correcting items with incorrect statuses or other item information? Broken out by Use of RFID Technology 79
Table 6.97: Does your library plan to employ or look forward to collection management? 79
Table 6.98: Does your library plan to employ or look forward to collection management? Broken out by Country 79
Table 6.99: Does your library plan to employ or look forward to collection management? Broken out by Type of Library 79
Table 6.100: Does your library plan to employ or look forward to collection management? Broken out by Annual Library Budget 79
Table 6.101: Does your library plan to employ or look forward to collection management? Broken out by Library Department 79
Table 6.102: Does your library plan to employ or look forward to collection management? Broken out by Use of RFID Technology 80
Table 6.103: Does your library plan to employ or look forward to mass check-in of materials? 80
Table 6.104: Does your library plan to employ or look forward to mass check-in of materials? Broken out by Country 80
Table 6.105: Does your library plan to employ or look forward to mass check-in of materials? Broken out by Type of Library 80
Table 6.106: Does your library plan to employ or look forward to mass check-in of materials? Broken out by Annual Library Budget 80
Table 6.107: Does your library plan to employ or look forward to mass check-in of materials? Broken out by Library Department 80
Table 6.108: Does your library plan to employ or look forward to mass check-in of materials? Broken out by Use of RFID Technology 81

Table 6.109: If you have employed RFID technology, to what extent has it helped your library increase productivity in the return of library materials from end users? 81
Table 6.110: If you have employed RFID technology, to what extent has it helped your library increase productivity in the return of library materials from end users? Broken out by Country 81
Table 6.111: If you have employed RFID technology, to what extent has it helped your library increase productivity in the return of library materials from end users? Broken out by Type of Library 82
Table 6.112: If you have employed RFID technology, to what extent has it helped your library increase productivity in the return of library materials from end users? Broken out by Annual Library Budget 82
Table 6.113: If you have employed RFID technology, to what extent has it helped your library increase productivity in the return of library materials from end users? Broken out by Library Department 82
Table 6.114: If you have employed RFID technology, to what extent has it helped your library increase productivity in the return of library materials from end users? Broken out by Use of RFID Technology 82
Table 6.115: If you have employed RFID technology, to what extent has it helped your library increase productivity in the re-shelving of library materials? 83
Table 6.116: If you have employed RFID technology, to what extent has it helped your library increase productivity in the re-shelving of library materials? Broken out by Country 83
Table 6.117: If you have employed RFID technology, to what extent has it helped your library increase productivity in the re-shelving of library materials? Broken out by Type of Library 83
Table 6.118: If you have employed RFID technology, to what extent has it helped your library increase productivity in the re-shelving of library materials? Broken out by Annual Library Budget 83
Table 6.119: If you have employed RFID technology, to what extent has it helped your library increase productivity in the re-shelving of library materials? Broken out by Library Department 84
Table 6.120: If you have employed RFID technology, to what extent has it helped your library increase productivity in the re-shelving of library materials? Broken out by Use of RFID Technology 84
Table 6.121: If you have employed RFID technology, to what extent has it helped your library increase productivity in materials inventory control and maintenance? 84
Table 6.122: If you have employed RFID technology, to what extent has it helped your library increase productivity in materials inventory control and maintenance? Broken out by Country 84
Table 6.123: If you have employed RFID technology, to what extent has it helped your library increase productivity in materials inventory control and maintenance? Broken out by Type of Library 85
Table 6.124: If you have employed RFID technology, to what extent has it helped your library increase productivity in materials inventory control and maintenance? Broken out by Annual Library Budget 85

Table 6.125: If you have employed RFID technology, to what extent has it helped your library increase productivity in materials inventory control and maintenance? Broken out by Library Department 85
Table 6.126: If you have employed RFID technology, to what extent has it helped your library increase productivity in materials inventory control and maintenance? Broken out by Use of RFID Technology 85
Table 6.127: If you have employed RFID technology, to what extent has it helped your library reduce theft of materials? 86
Table 6.128: If you have employed RFID technology, to what extent has it helped your library reduce theft of materials? Broken out by Country 86
Table 6.129: If you have employed RFID technology, to what extent has it helped your library reduce theft of materials? Broken out by Type of Library 86
Table 6.130: If you have employed RFID technology, to what extent has it helped your library reduce theft of materials? Broken out by Annual Library Budget 86
Table 6.131: If you have employed RFID technology, to what extent has it helped your library reduce theft of materials? Broken out by Library Department 87

Survey Participants

Ada Community Library
Addison Public Library
Agnes Scott College, McCain Library
Albany Public Library
Anchorage Public Library
Ashesi University College
Auckland Libraries
Augusta State University
Birkbeck, University of London
Boylston Public Library
Brighton & Sussex University Hospitals NHS Trust
Central Arkansas Library System
Central Penn College
Chippewa Falls Public Library
City of Hope
Community College of Baltimore County, Essex Library
Debevoise & Plimpton LLP
Eckerd College
Eugene Public Library
Gadsden Public Library
Georgia Gwinnett College
Gogebic Community College Library
Grand Rapids Public Library
Grand Valley State University Libraries
Hartwick College
Health Service Executive
Heart of England NHS Foundation Trust
Holroyd City Council Library Service
Houston Public Library
Howell Carnegie District Library
Hunter College
Huntington Branch Library
Hywel Dda Health Board
Indian Institute of Science Education and Research-Kolkata
Institute of Technology, Tralee
Ionian University
Johnson County Library
Lawrence Public Library
Lewis & Clark Library
Library of the Free University of Bozen-Bolzano
Martin County Library System
Mid Cheshire Hospitals NHS Foundation Trust
Monroe County Public Library
Mount Prospect Public Library

Mount Saint Mary College
Naperville Public Library
National Library and Archives of Quebec
Newport Beach Public Library
Northlake Public Library Dist
Ottawa Public Library
Pace University Library
Queen Victoria Hospital
Rowan-Cabarrus Community College
Royal Devon & Exeter NHS Foundation Trust
Sachem Public Library
Saint Mary's College, Notre Dame, Indiana
Sarawak State Library
Shorewood Public Library
Spring Lake District Library
St. Cloud State University
St. Hugh's College, University of Oxford
St. Louis County Library
State Library of New South Wales
Texas State University, San Marcos
The Catholic University of America
Ulaanbaatar Public Library
University of Detroit Mercy
University of Miami Libraries
University of Minnesota, Morris
University of St. Mary of the Lake
University of Texas at Arlington Library
Viola Public Library
Von Briesen & Roper S.C.
Walsall Healthcare NHS Trust and Dudley and Walsall Mental Health NHS Trust
Wilkinson Public Library